

# DPS Constructive Comments

MONTGOMERY COUNTY'S DEPARTMENT OF PERMITTING SERVICES

**Build Green with ePlans and ePermits**

**NEW ePlans for Commercial Building is in Pilot Production!**



## DPS eServices - No Lines and Fast Plan Reviews

Two years ago DPS rolled out the voluntary "Apply Online" ([ePermits](#)) for electrical permits and decks.

A year ago DPS brought you [ePermits](#) and [ePlans](#) for new homes and right-of way construction. Since then DPS has expanded to include residential additions, residential renovations, driveway and utilities right-of-way permits.

Now, [eServices](#) has grown further with [ePermits](#) and [ePlans](#) to include **Fire Protection** and **Alarm Systems** and **Commercial Construction**!

It's no wonder why NACo awarded the program "Best in Category" this past summer.

[eServices](#) is the DPS family of online services that includes online permit applications ([ePermits](#)) and online plans submissions and

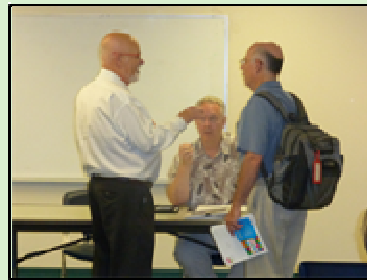
December 2014



### **What If I Need Help?**

Permitting Services now has computers available in the lobby for customer access to eServices. These do not replace our counters and you will still be able to come into the office for help. If you need a computer – remember [Montgomery County Libraries](#) offers free use of the internet for residents with library cards.

Need help using ePlans? Go to the DPS website and [register](#) for training. Check the DPS website for [online training modules](#).



*Mark Nauman(center) talks with community members after an update on the proposed IgCC Code.*

### **DPS Engages Community with IgCC Open Work sessions**

DPS created an open work group to hear comments about the International Green Construction Code. After several open work sessions, Mark Nauman (above) presented an update of the DPS recommendations based on the comments and suggestions from the work sessions at the Wheaton Regional Library (below).

review ([ePlans](#)). [eServices](#) is **green** and growing. Through the [DPS website](#) You can submit the following eServices:

ePermits	ePlans
New homes	New homes
Residential additions	Residential additions
Residential renovations	Residential renovations
Decks	Decks
Right-of-way permits (engineered plans, utilities and driveway)	Right-of-way permits (engineered plans, utilities and driveway)
Fire alarm	Fire alarm
Fire protection	Fire protection
New commercial construction	New commercial construction
Commercial alterations and additions	Commercial alterations and additions
*Electrical	

*\*Permits issued online with credit card payments*

To use [ePermits](#) and [ePlans](#) , please contact our office to ensure your account is ready to process online applications. Call 311 or 240-777-0311 for to schedule an appointment with a technician.

Register for [ePlans](#) training! [Online video training](#) modules are now available.

Check the DPS website for updates! Soon getting to our office will be no further than your computer! Stay tuned for more....

Here is a copy of the comments and suggested changes to the [IgCC Code](#) .



### **IgCC Next Steps**

A fiscal impact study is pending prior to proposing changes.

### **DPS THEN AND NOW...**

DPS has been working hard to serve our clients faster and more efficiently.

In FY2010: 64,046 plans reviewed.

FY2014: 88,317 plans reviewed.

In FY2010: 102,889 inspections.

FY2014: 158,837 inspections.

In FY2010: Long waits for record plats.

Now: No record plat backlog.

In FY2010: Long waits to submit plans.

Now: No wait using eServices.

### **DPS SHOUT OUTS**

DPS has been out engaging the community in a variety of events.

- IEC Roundtable
- MBIA Networking
- Life Long Takoma Day
- NARI Conference
- Women's Power Conference
- MACo
- World of Montgomery



### **Payment Office Increases Security**

The DPS Payment Office, opened last April, improves the security of payment and client information.



### **New Zoning Ordinance Effective 10/30/2014**

New Zoning Ordinance will modernize zoning regulations creating new tools for community planners. For more information take a look at the new [zoning ordinance](#) adopted by the County Council.



## **“Recipes for Success” All the Ingredients for a Successful Business**

Montgomery County launched “Recipes for Success” to help individuals planning to open a new restaurant or expand an existing restaurant navigate the County’s permitting and licensing process quickly and efficiently.

- Citizen’s Advisory Boards meetings
- GSA Construction Procurement Fair
- Montgomery County Chamber

**DPS Participates in a variety of events. For more information call 311 or 240-777-0311.**

## **DPS Holiday Closings**



DPS will be closing at Noon on Monday, December 15th, 2014 for its Employee Appreciation Event.

**Thank you for your patience and understanding!**

### **Other Holiday Closings**

**December 25, 2014 - Christmas**  
**January 1, 2014 - New Years Day**

**[eServices](#) is open online every day!**

"Recipes for Success" includes a free, pre-design consultation with representatives from Departments of Permitting Services, Health and Human Services, Liquor Control, and Fire and Rescue Service, along with WSSC to open or expand a restaurant. The Department of Economic Development is available as needed to assist with business plans.

Every Tuesday, beginning in November, prospective and existing restaurant owners can meet by appointment with the "Recipes for Success" team to review their plans and learn how to open or expand a restaurant in the County. The "Recipes for Success Welcome Packet" is available at County Regional Services Centers or online.

To schedule a free pre-design consultation meeting by calling 311 or 240-777-0311 from outside the County. Download the preliminary design consultation application packet, visit the DPS website.

**Department of Permitting Services**  
**255 Rockville Pike, 2nd Floor**  
**Rockville, MD 20850**

**CALL 311 or 240-777-0311**